TalentLMS Accessibility Statement (EN)

The accessibility statement is a public information page that communicates internal organizational policies, accessibility goals, and the effort made to serve people with disabilities. An accessibility statement signals a digital product's compliance with anti-discrimination laws and international accessibility standards.

This statement applies to content on TalentLMS.

Compliance Level: Partially compliant with the AA standard of the Web Content Accessibility Guidelines (WCAG) 2.2

Date: 06/2025

Accessibility Study: the UXProdigy

Pages under testing: All functions and content of TalentLMS have been checked, excluding the course units.

Description: The study focuses on strengthening and upgrading the quality of the TalentLMS with an emphasis on digital accessibility issues and overall user experience. The primary goal is to ensure the compliance of a significant portion of TalentLMS's content and functionality with international digital accessibility standards, specifically WCAG (Web Content Accessibility Guidelines) 2.2.

Basic stages of the study:

- 1. Accessibility audit conducted by digital accessibility experts. Held in 2 rounds.
- 2. Remediation phase: It is about fixing the problems found in the accessibility audits. It was carried out in 2 rounds following the Accessibility audits.
- 3. Usability test with users with visual disabilities. Held in 1 round with 5 participants.
- 4. Final accessibility audit by digital accessibility experts.

Issues Resolved: Eighty-three (83)

Issue Severity:

- **Fifty-five (55) critical.** These problems don't allow users to access content or functions of TalentLMS.
- **Fourteen (14) serious**. These problems confuse the users while navigating TalentLMS.
- **Eight (8) moderate**. These problems focus on improving the user experience when navigating TalentLMS.

• **Six (6) minor**. Practically, these are recommendations that focus on best practices when navigating TalentLMS.

Example of issues resolved:

• Active elements not operable with a keyboard

• Active elements without the proper name, role, value

• Focus indicator not present for some active elements

• Links without a descriptive accessible label

Keyboard traps

Invalid focus order

• Invalid heading order

Assessment: During the various evaluation efforts by the accessibility experts, many accessibility problems were identified and analysed. Systematic remediation efforts took place. The vast majority of the problems have been resolved, and TalentLMS is now accessible to a wide range of users regardless of disability.

Next Steps: Any content and functionality related to course units needs to be audited, tested and remediated.

Validity: The accessibility statement concerns the version of TalentLMS that existed on the date of completion (June 2025). It is valid from **06/2025** and for one year or until the next version of TalentLMS. If there are significant changes or redesigns, a new certification study is required.

Contact: It is important for us to improve the accessibility of the platform. To this end, please use the following contact address to report any problems you may experience or request access to information or documents that are not accessible.

Contact Details: info@talentlms.com